



December 30, 2024

Official Statement on Security Practices at Alta Labs

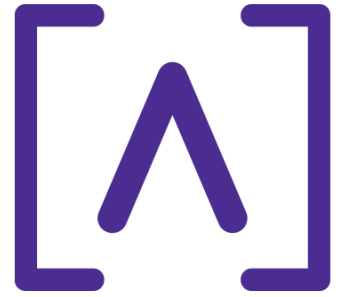
At Alta Labs, the security and integrity of our products, firmwares, systems, manufacturing and supply chain are of utmost priority. As recent developments have highlighted potential security risks associated with certain networking equipment suppliers, we would like to take this opportunity to reaffirm our ongoing commitment to security and transparency in all aspects of our operations.

Commitment to Robust Security Practices

We understand the growing concerns and importance within the tech industry regarding security vulnerabilities, particularly those associated with hardware, firmware, and cloud services. We want to ensure our customers, partners, and stakeholders that Alta Labs maintains rigorous security practices to protect the confidentiality, integrity, and availability of our systems.

At Alta Labs, we continuously review and improve our internal procedures to ensure the security of our products. Our commitment includes:

- **Ongoing Security Audits:** We regularly conduct internal security audits and vulnerability assessments to identify and address potential risks across all of our hardware and software platforms.
- **Secure Firmware and Equipment:** We follow industry-leading best practices to ensure that all firmware deployed in our products is secure and free from potential exploits. We also guarantee that all hardware keys used to authenticate with our management systems (cloud, hardware, self hosted) in our devices are unique and cannot be replicated or compromised.
- **Trusted Suppliers:** Alta Labs sources only from top-tier, well-established suppliers for our chipsets and other components. We work exclusively with companies such as Qualcomm, Samsung and Texas Instruments, whose products meet the highest standards for security and performance. This allows us to deliver products that are both reliable and secure for our users.
- **Transparency and Trust:** We believe in full transparency regarding our security practices. For more detailed information about our ongoing efforts to maintain the highest level of security, we invite you to review our new trust site by visiting www.alta.inc/trust.



Constant Vigilance and Future Improvements

The landscape of cybersecurity is ever-evolving, and we remain vigilant against new and emerging threats. At Alta Labs we invest heavily in research and development to anticipate and mitigate potential risks before they arise, especially with Artificial Intelligence and now Quantum Computing being potential tools for bad actors to leverage. Our goal is not only to comply with industry standards but to set new benchmarks in the realm of security as new threats become a reality.

We value the trust our customers place in us and recognize the importance of safeguarding their data, privacy, and overall experience with Alta Labs products and solutions. We will continue to prioritize security in all aspects of our business, from product development through to delivery and support.

Thank you for your continued confidence in our company. Should you have any questions or concerns regarding any of our security measures or practices, please email trust@alta.inc.

Respectfully,

Chase Harrison

Chase R. Harrison

CEO

Jeff Hansen

Jeff Hansen

CTO

